# ANTI-CORRUPTION ORGANISATION JULY ACTIVITY REPORT 2011



#### HIGHLIGHTS

- AC project on Citizen Led Monitoring of Health Corruption won first place at the Development Marketplace Fair for ideas organised by the World Bank with the assistance of Catholic Relief Services
- AC hotline receives 71 complaints this month
- AC accepted a volunteer jurist on training.
- AC electronic system for corruption hotline calls developed.
- AC pasted posters to inform the public on AC's work in Yaounde

#### **GENERAL**

July makes it the second month after AC relaunched its activities, AC had a very good start with the award of funding by the World Bank to its Citizen Led Monitoring of Corruption in the Health sector coming first place among 230 other NGOS which were signed up for the fair for ideas by the Development Market Place Team . This pilot project is using the award-winning Ushahidi opensource software that allows citizens to text reports into a centralized system that filters the "crowd's" voice into a reliable visual map thus using beneficiaries to monitor a development project, redefining indicators of success or failure for a development project. The project empowers development beneficiaries to reclaim development as their right rather than accept it passively as a charity handout. It introduces a fight against corruption led by citizens rather than the state or international community. This is the first funding AC is to receive after relaunching its activities in June this year.

The project's final report is expected to improve Cameroonians' access to subsidized healthcare, as well as pioneer a new way to monitor development projects and improve their efficiency by applying available technology.

AC activities this month were also geared on establishing a partnership with the Positive Generation in the execution of the Citizen Led monitoring of Corruption in the health sector project. Impressed by the activism of its Director, and the extent of their research and network on the issues of health in Cameroon, AC decided to partner up with Positive Generation. With their work for the past few years they have been able to develop a network that furnished them with information about the various problems that plague the Cameroon health system. Their network base runs through most of the hospitals in Cameroon both government and private. Several meetings were held with Positive Generation.

This month has benefitted from the assistance of a trainee jurist volunteer who has been assisting the department with receiving calls from the hotline, inputting data from the calls onto the electronic system and filing.

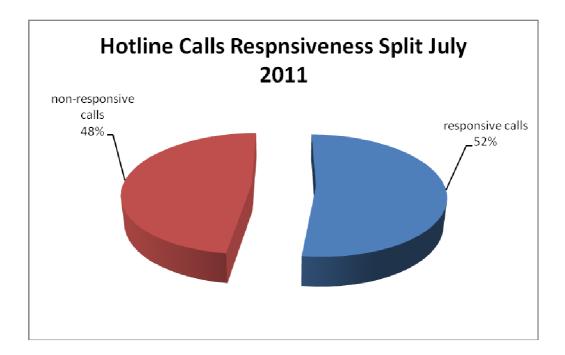
AC reactivation is still in progress as four jurists were interviewed, one was tested and not retained. Attempts to have AC hotline advert on CRTV still underway. AC files and documents were reclassified this month.

AC still continues to push on its different projects through various meetings with the main players and also

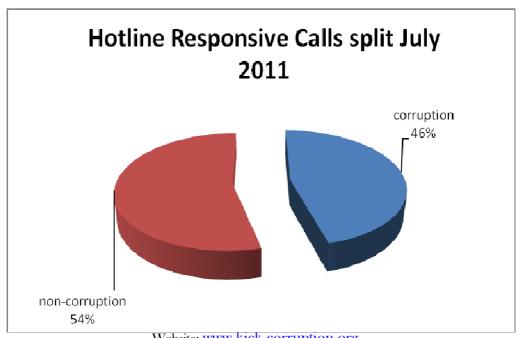
seeking to assist other NGOS with information technology help by working with AC's programmer. There has been a drop in the calls by a third of the number from that of last month. AC pasted 160 posters in Yaounde around public ministries to inform the public on AC's work. This has been helpful but very limited in its scope and areas of cover. Different venues for adverts will be explored next month.

#### **HOTLINE**

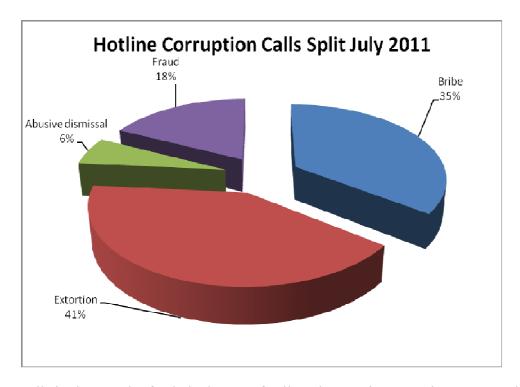
A total of 71 calls were received through the AC hotline and are illustrated by the graphs under the various categories. There has been a real drop in the number by a third of calls that were received this month, this being a result of the AC advert still not yet gone through on national television.



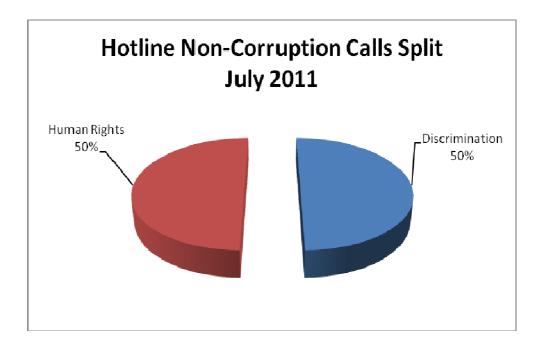
In the month of July 2011 **48%** of calls were non-responsive as return calls were not responded to, while **52%** of calls received were responsive calls though not all fell under corruption. It is assumed most non-responsive calls come from call boxes or caller not sure of getting involved in denouncing corruption.



The graph illustrates the relevance of the responsive calls received in July with 54% of calls being non-corruption calls while only 46% were on corruption.



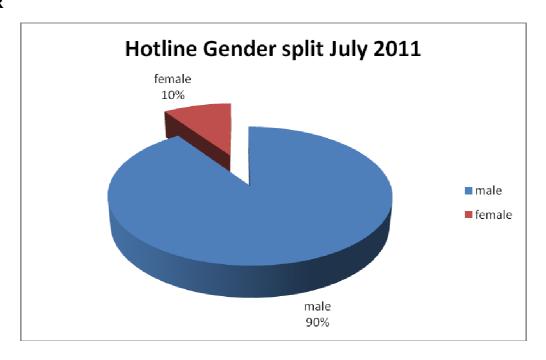
Corruption calls in the month of July had 41% of callers denouncing extortion, 35% on bribery, 18% of fraud and 6% on abusive dismissal.



In July 2011 not all the categories on non-corruption calls were represented as most calls were on human

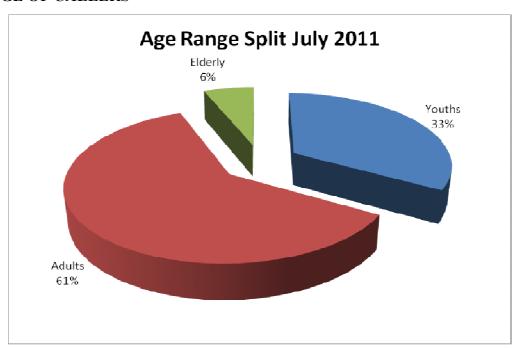
rights issues with 50% and discrimination with also 50%.

### **GENDER**



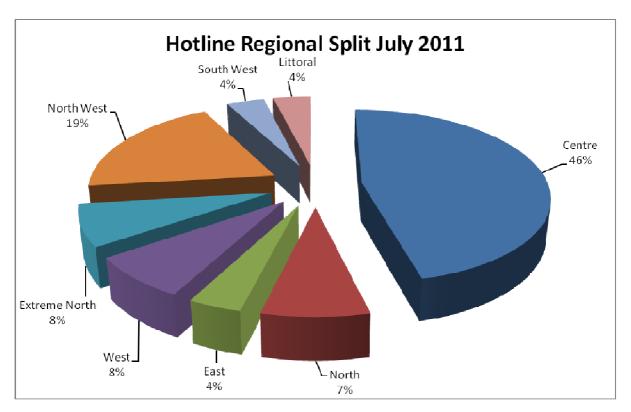
Female gender in the month of July 2011 is still underrepresented with 10% callers, while 90% of the callers were male.

#### AGE RANGE OF CALLERS



The age range being considered from below 18 to above 55 with young adults ranging from below 18 to 30 years of age with 33% both male and female, the elderly with 6% from above 55 and the adults with 61% ranging from between 31-55 years of age.

# REGIONAL DISTRIBUTION OF CALLS



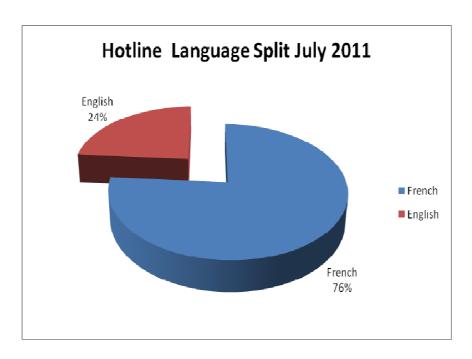
From the report, the month of July had the Centre region with most callers making 46%, with the least calls coming from Littoral, South West and East regions all with 4% each. The other regions ranged between 7% in the North, 8% in the West and Extreme North regions and 19% in the North West region. No calls were received from Adamawa and South regions this month.

# **EMAIL ADDITION TO HOTLINE**

The emails received were treated accordingly by calling the people involved and trying to get out more information. One of the cases involved a lady by name, who was expected to pay 5000 FRS for her documents to move from one stage in court to the other. AC followed this up, got a bailiff involved so a statement of offence could be drawn up and a case file opened in court. The operation was unsuccessful as the lady did not do as was advised. Also AC needs to meet victims before hand and discuss what is needed of them and explain investigation procedures before engaging a bailiff.

### **LANGUAGE**

Majority of the calls received in the month of July 2011 were mostly in French this made **76%** of the calls received while English callers were**24%**.



#### **INVESTIGATIONS**

The only investigation carried out was on the case of a lady, where a bailiff was engaged by AC to act as a witness to an act of corruption being posed. The lady in question was asked to pay 5000 FRS CFA for her court files to be moved from one stage to the other. The court file has been pending for two years and money was demanded to move it forward. The investigation/legal assistance was a success as the lady was not very collaborative and very versed with the modus operandi of AC and working with a bailiff. From this case AC reviewed its mode of operation and is working to follow ground rules for each investigation and legal assistance.

One letter was received in the month of July from the AC post office but had nothing to do with corruption so was closed.

This internet case was followed up without success in the attempt of legal follow-up while the other internet case received was not a corruption case and was therefore closed.

#### LEGAL FOLLOW-UP

AC was involved in engaging a bailiff for the internet case of the lady with the court issue which was not a success. Four jurists were interviewed this month and one was tried and not retained. AC this month accepted a volunteer trainee jurist who has been assisting AC with receiving calls from the hotline, inputting data from the calls onto the system and filing.

# **MEDIA**

Media advert has still not been done. This can be seen by the decrease in the number of calls received through the hotline this month. Negotiations with CRTV are still going on.

## **MANAGEMENT**

Winning the development award at first place was a major push for the Citizen Led Monitoring of Corruption in the Health Sector of Cameroon was a great push to the activities of AC.

AC has benefitted from the services of a volunteer jurist who has been on training. She has been assisting the work by responding to calls from the hotline, pasting of Ac posters around the town of Yaounde, assisting with office duties and collecting information for the development of monthly reports. Also the volunteer is assisting in refilling of documents in the AC cabinet while following up correspondences from the post office and emails that come from victims of corruption.

AC reactivation is still in progress as four jurists were interviewed, one was tested and not retained.

Attempts to have AC hotline advert on CRTV still underway. AC files and documents were reclassified this month.

Four jurists were interviewed this month; one of them was tested by AC but was not retained as the jurist did not meet AC standards of work. More interviews are being scheduled.

#### EXTERNAL RELATIONS

- Anti-corruption Cameroon won the development marketplace contest as the first project out of 236.
- Meeting with Agence Régulation des Télécommunication (ART) on using communication technology for better implementation of law.
- LAGA Director meeting with British High Commission to discuss on enforcement and corruption issues.
- Meeting with Ushahidi team in Nairobi on using SMS crowd-sourcing in Central Africa
- Meeting with Dr. Roz Reeve in Nairobi on vision for wildlife law enforcement in Africa and forest corruption.
- Meeting with ACPPP platform in Nairobi for empowering civil society in front of donor agencies and governments and on various issues of activism and reform in the development business.
- The project developer and Ac programmer held a meeting with positive generation director establish a working relationship for the execution of the Health project.

### **FINANCE**

Future for Nature award has been the main donor to the running of AC activities in the month of July 2011.

July 2011 Financial Report

Amount in			Amount in
<b>FCFA</b>	Use	Details	USD
10,000	Hotline	134 calls received	\$21.7
1,700	Investigations	pasting posters	\$3.7
0	Legal	No legal follow-up	\$0.0
0	Media	No TV news bar	\$0.0
	Management		\$0.0
713,700	E-activism	Personnel	\$1,551.5
23,375	Office	office	\$50.8
748,775	TOTAL EXPENDITURE JULY 2011		\$1,627.8

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# Donor Financial Report July 2011

Amount			Amount
in CFA	Donor	Month	in USD
	<b>Future for</b>	<b>Donated July</b>	
1,500,000	Nature	2011	\$3,260.9
	Future for		
748,775	Nature	Used July 2011	\$1,627.8
	<b>Future for</b>	passing to August	
751,225	Nature	2011	\$1,633.1