Highlights

- Three (03) new complaint files opened this month
- AC hotline received 25 calls this month
- Health Corruption hotline received 6 calls this month

General

This month of September 2017, the AC hotline phone received 25 calls. Nine corruption and corruption related offences were registered through the hotline phone and four non-corruption complaints registered.

Three (03) new case files were opened this month. All three case files opened this month were on bribery and corruption offences. Investigations followed each case to better assess its potential for follow up.

The first case file opened on bribery and corruption came from a victim who complained that she was not taken for an internship that she applied for at the ministry of Youth Affairs but a certain Madame Ze has been calling her to demand she pays 30,000 F CFA for her name to be included on the list of candidates.

The second case was a complaint coming from a victim who was retained and his car documents seized at the mixed control of Awae because he refused to pay bribe. The custom officer who seized his car documents just left without informing him of his whereabouts.

The third complaint on bribery was based on an ID card receipt seized by a gendarme at Bango. When the victim went to collect it, the chief of post asked he pay 30,000F CFA before his ID card receipt could be returned.

Case follow-up continued this month on the corruption case involving many counts with about three hundred victims deposited at the court of first instance in Yaounde. Due to the delay in calling up the matter in open court hearing, the lawyer following up the case wrote to the state...
prosecutor requesting the transfer of the case file to the competent court for the commencement of preliminary hearings.

**AC Hotline Phone**
The AC hotline phone registered 25 calls this month of September 2017 with 9 corruption and corruption assimilated offences and 4 non-corruption related complaints. The calls have been analyzed and represented on charts as seen below.

Responsive calls this month represented 76% of calls that came in through the AC hotline phone while 24% of callers’ numbers were non-responsive.

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**AC Hotline Responsive Calls Split September 2017**

Responsive calls 76%
Non-responsive calls 24%

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**AC Hotline Calls Split September 2017**

Corruption complaints 47%
Non-Corruption Complaints 21%
No Complaints 32%
The bulk of calls this month were received from callers who had 47% of corruption complaints to report of the total complaints, while 32% of callers had no complaints and 21% reported complaints not related to corruption

Complaints of bribery were the highest registered corruption complaints representing 67%, while complaints of Fraud represented 22% and Oppression represented 11% each of corruption related complaints

Private complaints and inheritance problems registered 25% each of non-corruption complaints, while complaints of land problems had 50% of calls.
Gender

78% of participants in calls were the male gender while the female gender made up 22% of callers.

Age Range of Callers

The adult age range participated with most calls representing 64% of total callers, followed by the youth age range with 27% and lastly, the elderly with 9% of calls.
Regional representation

The Centre region registered the highest number of callers this month of September representing 45%, followed by the Littoral region with 33%, the West and Adamawa regions with 11% each.

Investigations

Investigations were carried out on the bribery and corruption case files opened this month. The first case file opened on bribery and corruption came from a victim who complained that she was not taken for an internship that she applied for at the ministry of Youth Affairs but a certain Madame Ze has been calling her to demand she pays 30,000 F CFA for her name to be included on the list of candidates. AC’s investigations at the ministry of Youth Affairs could not bring to light an employee named Madame Ze. When AC called the supposedly Madame Ze she refused to collaborate with AC. The ministry promised to carry out further investigations and alert AC if the supposedly Madame Ze was working in complicity with an employee of the ministry.

Investigations were also carried out on a new complaint reported by a victim who was retained and his car documents seized at the mixed control of Awae because he refused to pay bribe. According to him, he was stopped and after searching his truck for contraband and his car papers, the officer took his car papers and sat down quietly without saying a word. When he insisted that his car documents be returned to him, a quarrel ensued and the custom officer who seized his car documents just left without a word.

When AC got in contact with the custom officer on the field he claimed that the complainant’s documents were seized because he was rude and didn’t want to answer questions without the officer doing the necessary introductions and asked that the victim could pass through their
station and collect his car papers. Even at that, when the complainant went in later to collect his documents they held him for fraudulent clearance of his truck at the port of entry. He was later given the car papers when the company for which he works for presented the clearance papers.

Investigations are ongoing in a new complaint on bribery and corruption perpetrated by the chief of the gendarmerie brigade of Balebo in the West region. One of his sergeants seized the ID card receipt of the complainant at Bango for reasons that it was expired and instead of sending the case to the state counsel of the upper Nkam division, he instead solicited a bribe of 30,000 F CFA when the victim went to collect his indentify card receipt. AC intends to call the gendarme officer for answers and the state counsel of Bangante who should be handling the matter to resolve the problem.

Case follow-up continued this month on the corruption case involving many counts with about three hundred victims deposited at the court of first instance in Yaounde. Due to the delay in calling up the matter in open court hearing, the lawyer following up the case wrote to the state prosecutor requesting that the case file be transferred to the competent court for the commencement of preliminary hearings.

**Health Corruption Hotline**
The Health Corruption hotline received 6 calls this month of September 2017 registering no complaint. Data from the calls has been analyzed and is represented on charts below.

83% of calls this month were responsive and 17% were non responsive.
Gender

The male gender this month of September 2017 unlike other months was not as high as it always has been. 25% of callers were from the male gender with 75% of caller came from the female gender.

Age Range of Callers

75% of calls represented the adult age range while 25% represented the youth age range. No elderly age range was represented this month.
Regional representation

Health Corruption Hotline Regional
Split September 2017

Only three regions were represented this month of September 2017. The Adamawa region participated highest with most callers representing 50% of total calls, followed by the callers from the Littoral and Centre regions with 25% each.
Finance
AC received funds this month from NEU FOUNDATION

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<th>Amount in Francs CFA</th>
<th>Use</th>
<th>Details</th>
<th>Amount in USD</th>
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<td>03 case follow-up</td>
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<td><strong>283,600</strong></td>
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