ANTI-CORRUPTION ORGANISATION

October 2014 Report



Highlights

- Four (04) new complaint files opened this month
- AC hotline receives **80** calls this month
- Health Corruption hotline receives **35** calls this month
- Bailiff declaration drawn in the bribe case of the principal of Government High School Elig Mfomo
- A total of 350 AC brochures distributed and 226 AC posters pasted in Yaoundé
- A total of 662 Health Corruption flyers distributed and 79 Health Corruption posters pasted in Yaoundé

General

A bailiff declaration was established this month in the education corruption case opened last month. The victim's child was sent out of class by the authorities of Government High School Elig Mfomo causing her to miss studies for two days. The bailiff declaration was a letdown because it failed to show proof of the complaint.

Four new case files were opened this month

A case file on extortion was opened this month. The victim paid 120,000 CFA F in the Senior Divisional Officer's office of Nkwen Bamenda for the registration of his car papers but discovered two months later when he went to collect his papers that the actual amount paid for car papers registration is 50,000 CFA F. AC got hold of the Senior Divisional Officers' secretary over the phone and investigations cannot be concluded because the suspect in question is in hiding.

A case on education fraud was opened this month. The complainant filed a report that the Italian language results of the competitive entrance examinations of the Teachers Training College of Maroua have been published without the scripts being marked by the teachers. AC's investigations have been launched to find out if there is a possibility that results of exams can be released without it being marked or if it was marked with the intent of favoritism.

A case file on bribery was opened this month. The victim complained he was asked 1million CFA F as bribe in order to process the certificate for the creation of an insurance company by the Divisional Service of Insurance at the Ministry of Finance. AC tried to get a legal document from the Ministry of Finance listing the various amounts for the creation of insurance companies but was informed there was no fixed amount with regards to that. A letter will be written to the minister asking for a copy of the documents.

Another case on bribery was opened this month. The victim was asked to pay 10,000 CFA F as bribe by the Divisional Officer's office in Mfou before her documents (photocopies of birth certificate and national identity card) could be signed. Investigations are still ongoing in this case.

The AC hotline phone registered 80 calls this month with a total of 42 complaints. Eighteen of these complaints being corruption complaints and corruption assimilated offences while 25 are non-corruption related complaints.

Brochures were distributed and posters pasted in corruption hotspots in Yaounde in a bid to recruit victims of corruption. These activities were carried out precisely around the judicial police district I, the Yaounde I council, the SOA council, the Ministry of Secondary Education and the Etoug-ebe market.

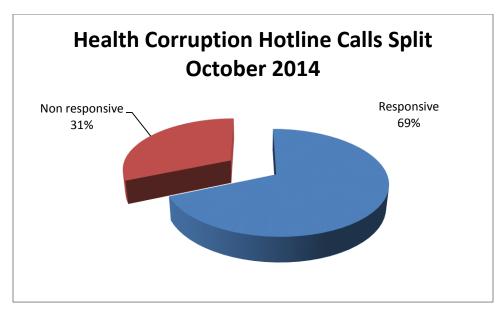
Calls received through the Health Corruption hotline saw a decrease with just 35 calls registered this month but with an increase in the number of complaints. A total of 13 complaints received with nine (09) reporting payment for subsidized treatments for HIV/AIDS, tuberculosis and malaria while five complaints were on other illnesses.

Case follow-up this month continues with the old case of motor bike riders against the head of the Nkolbisson municipal storeroom still at the level of hearings in the high court in Yaounde.

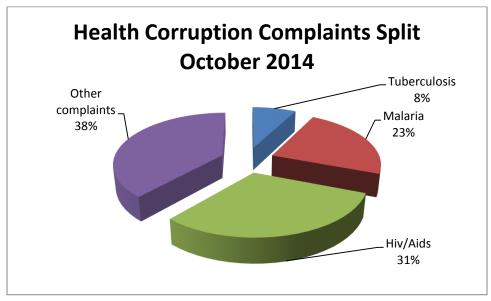
AC is still waiting to hear the results of the decisions reached at in the case of the concrete dealer against a Sheriff of the military engineering unit located at Olembe. The case is being resolved following military procedures. Both parties were heard at Sécurité Militaire (SEMIL) and from there the case was forwarded to Service de Sécurité Morale (SSN) and then to Service d'Enquête et Investigations (SEI) where they have been asked to wait for the decisions of the hearings. AC contacted the military base and got the number of the colonel in charge of the case and intends to contact him.

Health Corruption Hotline

The Health Corruption hotline received 35 calls with 13 complaints this month. This shows an increase as against just 27 calls received last month. Explanation for this reduction in calls can be explained by the fact that HC field work has been concentrated only in Yaounde for the past months. The analyses of calls are represented as can be seen on the charts below.



This month of October has 69% of HC calls as responsive calls while 31% of beneficiaries either did not respond to their calls or whose numbers were unavailable.

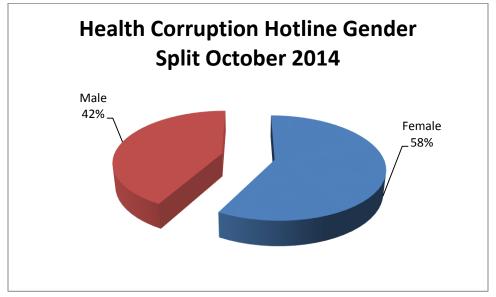


38% of complaints this month are bordered on other illnesses while 31% of complaints regard payment for services rendered during collection of Anti-retroviral treatments. This is followed by

23% of complaints on the payment for malaria treatment for children below 5 years old and lastly payment for TB treatment which is at 8%.

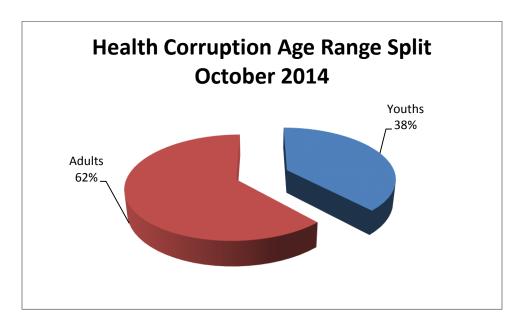
Gender

This month of October saw a great improvement in the participation of the female gender.



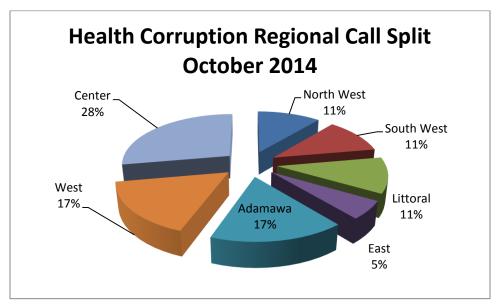
The female gender is highest with 58% of participative calls and complaints received from the female folk while the male folk have just 42% this month.

Age range of callers



This month of October had just two groups in the age-range group; the youths and the adults. The adult age group participate more with 62% of calls and then 38% of calls from the youth group.

Regional distribution of calls



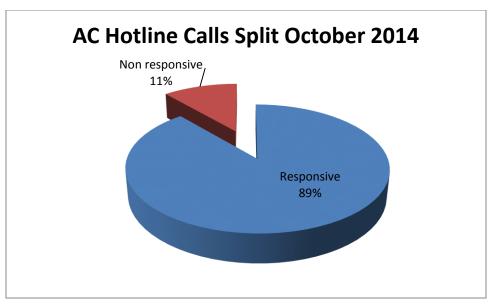
The center region has the highest percentage of calls with 28% and this can be explained by the field work that was carried out this month in Yaounde. The West and Adamawa regions both have 17% of calls, followed by the Littoral, South West and North West regions which all have 11% and last the East province with 5%.

AC Hotline Phone

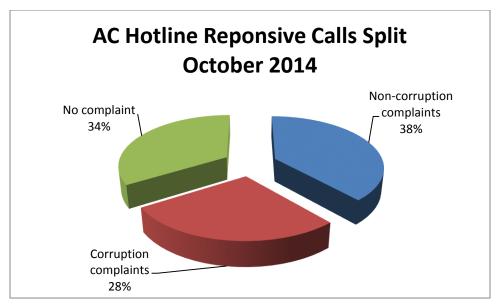
The AC hotline phone registered **80** calls this month of October 2014 with **18** corruption and corruption assimilated offences and **25** non-corruption related complaints.

350 AC brochures distributed and 226 AC A4 posters both in English and French were pasted in Yaounde in a bid recruit victims of corruption. This resulted in the collection of five complaints all on Bribe and Extortion.

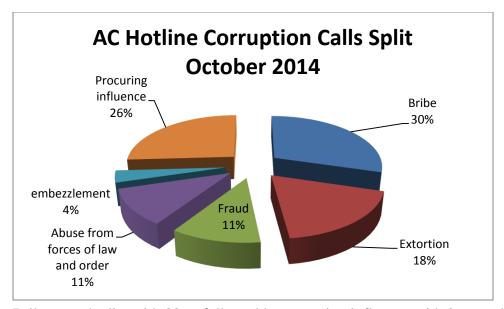
Three complaints were also received through the AC email address on child trafficking, extortion and a complaint from a man frustrated with the many financial demands made by his children's school. This data has been analyzed as represented below.



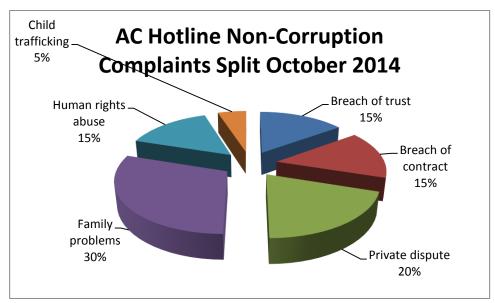
89% of calls were responsive this month while just 11% of calls were not responsive



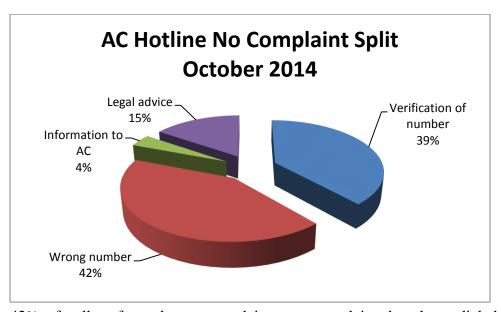
The responsive calls data shows 38% of callers who reported cases which were not related to corruption complaints this month while 34% of callers had no complaints to file. 28% of callers on the other hand were victims of corruption acts and called to file a complaint.



Bribe tops the list with 30%, followed by procuring influence with 26% and extortion with 18%. Fraud and abuse from the forces of law and order complaints both have 11% and lastly embezzlement complaints with 4%.

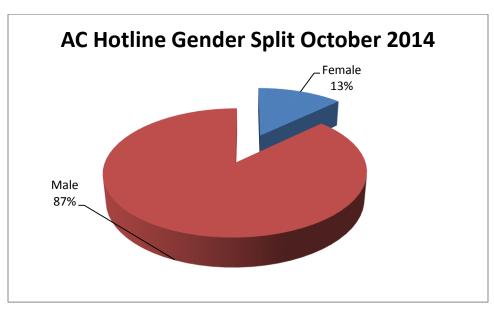


Family problem complaints are highest this month with 30% of callers complaining about family issues, followed by 20% on private disputes. Then human rights abuses, breach of trust and breach of contract complaints which all have 15%, followed last by child trafficking complaints with 5%.



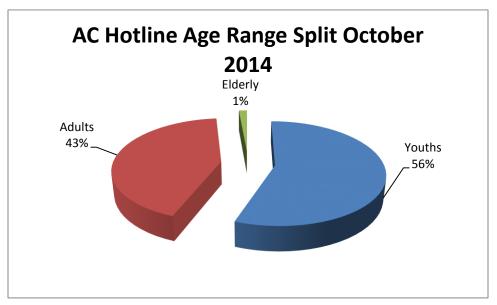
42% of callers from the no complaint category claimed to have dialed the wrong number, followed by 39% of callers who just got the number and was testing the functionality of the number. 15% called particularly asking for legal advice while 4% of callers wanted to provide AC with information.

Gender



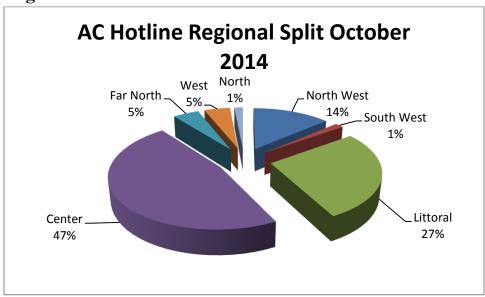
The male gender participated more this month with 87% as against the female gender which registered just 13%, a disequilibrium we are unable to explain considering the numerous efforts AC makes to reach out to women.

Age-range of callers



The youth age-range registered more calls representing 56% of calls as against the adult agerange which is at 43% and lastly the elderly which has just 1% of calls.

Regional distribution of calls



The center region has the highest number of calls this month with 47%, followed by the Littoral with 27% and the North West with 14%. The Far North and West regions have 5% each while the South West and North regions both have 1%. The East, Adamawa and South regions are conspicuously missing in action this month of October as no one call was registered from those three regions.

EMAIL/POSTAL Complaints

Three cases were received through the AC email address this month. The first on undue demand, the second on child trafficking reported by an inmate from the Bamenda central prison and the last on extortion reported by a parent in Douala who was frustrated with the many illegal demands placed on him by the school attended by his children.

Investigations

Investigations were carried out in an Extortion case reported against the SDO's office of Nkwen Bamenda opened this month. The victim complained that he paid 120,000 CFA F for the registration of his car papers at the SDO's office but discovered 2months later when he went to collect his papers that the actual amount paid for car papers registration is 50,000 CFA F. AC's investigations uncovered the fact that the complainant paid his money to a middleman, someone who claimed to work at the SDO's office and not to the cashier of the office. That is one of the reasons he was not given a receipt for the transaction. The culprit in question seems to have disappeared into thin air because till now, he is nowhere around the office even though he is quite known by the workers there.

Investigations are ongoing in a case on education fraud opened this month. The complainant filed a report that the Italian language results of the competitive entrance examinations of the Teachers Training College of Maroua have been published without the scripts being marked by the teachers. This case was reported by a pedagogic inspector at the Ministry of Secondary Education (MINESEC) who was supposed to be one of the markers of the scripts. According to him, they are only three teachers who mark the Italian language course paper in Cameroon, two others who were out of the country at the time the results were published and him. AC is still investigating to find out if there is a possibility that results can be released without it being marked or if it was marked with the intent of favoritism.

Another case file opened on bribe is still being investigated with no conclusive information gotten yet. The complainant filed a complaint against the divisional service of insurance at the Ministry of Finance (MINFI) for demanding 1million CFA F bribe in order to process the certificate necessary for the creation of an insurance company. During follow-up, AC found out that the complainant has been paying bribes to this office in previous transactions but is annoyed this time because they billed him too high. AC was made to understand on a fact finding mission to the divisional services of insurance at the Ministry that the cost for this service varies and there is no fixed amount to be paid. AC could neither get a brochure providing the details of the procedures.

Investigations were also necessary in a bribe case reported by a corruption victim that was opened this month. She complained that the Divisional Officer's office at Mfou demanded that

she pays the sum of 10,000 CFA F before documents which she needed to deposit at the National Social Insurance Fund (CNPS) could be signed. AC discovered during investigations at the Divisional Officer's office in Tsinga and at the main National Social Insurance Fund (CNPS) office situated around the Yaounde city hall that she effectively did not need to pay any money to sign the photocopy of her birth certificate and national ID card. AC intends to get in contact with the Divisional Officer's office in Mfou so as to seek answers regarding this case.

Legal follow-up

A bailiff declaration was drawn up in the case of the principal of Government High School Elig Mfomo against students who were sent out of class because they did not pay 5000 CFA F for benches. The declaration was a letdown because it could not establish the fact that students had to miss classes for because they sent out for illegal reasons. This was as a result of the bailiff's strategy to question the principal directly, giving him room to contest the facts of the complaint. A letter was written to the Minister of Secondary Education to alert him of the complaint.

Case follow-up this month also continues with the old case of motor bike riders opposing the head of the Nkolbisson municipal storeroom still at the level of hearings in the high court in Yaoundé.

AC is waiting to hear the results of the decisions reached at in the case of the concrete dealer against the Sheriff of the Genie Militaire located at Olembe. The parties have been heard according to military procedures and the decisions of these hearings are being awaited eagerly.

Media

AC continued recruit corruption victims on the field by pasting posters and distributing brocures.

350 AC brochures were distributed and 226 AC posters pasted in Yaounde.

662 HC flyers distributed and 79 HC posters pasted in Yaounde.

External relations

AC was contacted by the representative of a law firm, the MPECK, BELL and TSAMA law firm based in Mvog-Mbi Yaoundé in a bid to work out collaboration terms for the two structures. This law firm represented an AC victim in 2012 in a bribe case involving hawkers selling medicines in front the central hospital Yaounde

Finance

AC received funds this month from private donors

Amount in Francs	Use	Details	Amount in USD
CFA			
35,000	AC Hotline	80 calls received	\$70.0
35,000	HC Hotline	35 calls received	\$70.0
17,000	Investigations	350 brochures - 226 posters	\$34.0
347,150	Legal	04 case follow-up	\$694.3
	Media		
	Management		
	Office		
434,150	TOTAL		\$868.3

Donor financial report October 2014

Amount in FCFA	Donor	Month	Amount in USD
449,000	Private Donor	Used in October	\$898.0