ANTI-CORRUPTION ORGANISATION

November 2016 Report

Highlights

- Two (02) new complaint files opened this month
- AC hotline received 26 calls this month
- Health Corruption hotline received 12 calls this month

General

The AC hotline phone received 26 calls this month of November registering (08) eight corruption and corruption related offences as well as (06) six non-corruption complaints.

Two (02) new case files were opened this month

A new case file on corruption and extortion was opened this month. The complainant, a patient reported a medical doctor specialized in gastroenterology at the Yaounde central hospital for extortion. According to him, the culprit refused to consult him at the Yaounde central hospital and coerced him to consult only at her private clinic. After paying 72,000 francs CFA for consultation and medical tests at her private health centre Sainte Veronique, he was asked again to pay an additional 10,000 francs CFA before he could withdraw his medical test results which he did but could not get possession of his result because they claimed his results were missing. Investigations are ongoing.

Another new case on bribery and corruption was opened this month. The victim reported the finance agent treating vote holder’s files in the Nwa sub-division for perpetrating acts of corruption. He complained that the financial year was getting to an end and he has not received credits to run the year because the finance agents solicit they be paid first. Investigations are ongoing.

Distribution of brochures and pasting of posters the major field activity carried out this month in order to recruit victims of corruption and educate the public on the fight against corruption. Posters were pasted and brochures distributed in corruption hotspots like the Yaounde central market and the Mokolo market. 54 brochures were distributed and 35 posters pasted this month in that regard.
Follow-up on the corruption case involving many counts with about three hundred victims opened last month October 2016 was done this month. Operators from the informal sector operating in the Mokolo market area reported the commissioner of police of the 2nd police district in Mokolo for perpetrating acts of corruption, extortion, oppression, illegal arrest and detention, torture and false pretense. A bailiff was used to draw three declarations: a certified report of the site of offense, a report auditioning the victims and a summons summoning the commissioner to restitute the goods seized from victims.

**AC Hotline Phone**
The AC hotline phone registered 26 calls this month of November 2016 with 8 corruption and corruption assimilated offences and 6 non-corruption related complaints. The calls have been analyzed and represented on charts as seen below.

96% of calls this month were responsive while just 4% were not responsive
42% of callers reported no complaint, followed by 33% of callers who had complaints related to corruption and corruption related offences and lastly 25% of callers who had complaints not related to corruption.

Complaints against bribery and corruption had the highest percentage representing 57% of total corruption complaints, followed by complaints of extortion with 15%, then complaints of oppression with 14% and lastly complaints of abuse from the forces of law and order with 14%
Callers with private complaints had 34% calls representing the highest number of non-corruption complaints; followed by complaints of persistent neglect with 22%, and complaints of witchcraft, arbitrary arrest and illegal detention and unlawful use of public force and usury all had 11% each.

**Gender**

The male gender participated more representing 81% of total calls while the female gender put in just 19% of calls, a trend that has been constant over the years.
Age Range of Callers

The adult age range participated with the highest calls showing 60%, followed by the youth age range with 30% and lastly, the elderly age range with 10% of calls.

Regional Representation

The Centre region recorded the highest number of calls showing 38% of total calls, followed by the Littoral region with 23%, the North West region with 15% and lastly, the West, South West and Far North regions with 8% each.
Investigations
Investigations were carried out on a new case file on extortion opened this month. The complainant reported on extortion by a medical doctor specialized in gastroenterology at the Yaounde central hospital. According to him, he went in for consultation and was referred to Dr Kamdoum, a gastroenterologist practicing with the Yaounde central hospital. After the initial consultation, the doctor told him to meet her at her private clinic for an in-depth follow-up. He initially denied asking the doctor to consult there but the doctor insisted and asked him whether he wanted to get better or not. Feeling trapped, he went to be consulted at the doctor’s private clinic. To his greatest dismay, they now claim his test results were missing after he had paid 72,000 FCFA for medical tests and an additional 10,000 FCFA just to retrieve the results. Investigations are ongoing.

Investigations were also carried out on a new case on bribery and corruption opened this month. The victim reported the finance agent of the Ministry of Agriculture and Rural Investment (MINADER) treating vote holder’s files working in the Nwa sub-division for perpetrating acts of corruption. He complained that the financial year was getting to an end and he had not received credits to run the year because the finance agents solicit bribe before treating their documents. After preliminary investigations, AC noticed that most untreated vote holder’s files were due to incomplete information solicited by the finance agent’s office that can permit the files to be presented for signing to the divisional officer. AC advised the finance agent and stores accountant to always inform vote holders in case where they notice lack of information.

Case follow-up was carried out this month on a bribery corruption case on many counts involving about three hundred victims opened in the month of October 2016. The services of a bailiff was solicited who is presently drawing up three declarations which include a certified report of the site of offense, a report auditioning the victims and a summons summoning the commissioner to restitute the goods seized from victims. This case concerns operators from the informal sector operating in the Mokolo market area who reported the commissioner of police of the 2nd police district in Mokolo for perpetrating acts of corruption, extortion, oppression, torture, false pretense, illegal arrest and unlawful detention.
Health Corruption Hotline
The Health Corruption hotline received 12 calls this month of November registering two complaints. Data from the calls has been analyzed as is represented on charts below.

75% of calls were responsive while 25% of callers’ number was unavailable

The highest number of calls this month reported no complaints representing 57% of total calls, followed by corruption complaints with 29% and lastly, non-corruption complaints with 14%
Corruption complaints relating to the treatment of HIV/AIDS represented 50% of complaints while complaints on corruption and bribery in hospitals also represented 50%.

Gender

The male gender registered 57% of calls received this month with a marked increase in the calls from the female gender with 43%. This is quite a noticeable increase in the number of female participating in the HC hotline.
Age Range of Callers

The adult age range had the highest number of calls this month representing 57% of total calls, followed by the youth age range with 29% and the elderly age range with 14% of calls.

Regional representation

The Adamawa region had the highest number of calls representing 40%, followed by the Centre and Littoral regions with 20% each, then the East and South west regions with 10% each.
Finance
AC received funds this month from NEU FOUNDATION

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<th>Use</th>
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<td><strong>364,000</strong></td>
<td>TOTAL Expenditure November 2016</td>
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